

Role Title	Product Delivery Lead – Data & Analytics Services	Role Purpose	The Product Delivery Lead is accountable for the end-to-end delivery of data & analytics products and services, ensuring timely, cost-effective, high-quality outcomes that maximise business value. The role leads end to end delivery of analytics and data initiatives across products and data platforms, aligned to business and enterprise architecture strategy. Ensuring data & analytics services are delivered in a scalable, customer and user centric way.
Reports to	Product Manager		
Directly Supervises	None		
Total team size			

Key Accountabilities:

Delivery: -

- Supports the Product Manager by owning end-to-end delivery execution of data and analytics products, translating product vision and priorities into clear, value-aligned actions and deliverables across data engineering, business intelligence, AI and data science, and data architecture teams.
- Manages a clear delivery pipeline, aligning plans, resources, and Agile practices to balance speed, cost, capacity, and risk, ensuring spend is controlled against budget and outcomes are delivered to a high standard to meet customer expectations.
- Works in close partnership with the Product Manager, this role focuses on how and when value is delivered, coordinating cross-functional teams, managing delivery risks, and driving continuous improvement across the product lifecycle through to live service.
- Owns the day-to-day delivery execution of data and analytics product initiatives across the Agile delivery model, coordinating work to ensure:
 - Effective delivery across data platforms (e.g. Azure, Databricks)
 - Delivery of BI and reporting solutions, advanced analytics, and data science initiatives
 - Solutions meet agreed data quality, privacy, security, and regulatory requirements
 - Alignment with Data & Analytics strategy, architecture standards, and enterprise change and release processes through close partnership with architecture and data leadership
- Identifies and drives improvement to Group Data & Analytics operational processes, service documentation, and cross-team ways of working, while embedding consistent delivery practices, metrics, and increasing agile maturity to ensure effective benefits realisation.
- Supports the Product Manager / Data and analytics director by providing delivery insights, progress updates, risks, and management information required for governance, assurance, and reporting forums.

Essential Skills, Knowledge & Experience:

- Experience of leading delivery of data & analytics products
- Exposure to:
 - Microsoft Fabric
 - Power BI or similar analytics/reporting tools
 - Service Now
 - Jira / Devops
- Strong understanding of:
 - Data platforms and architectures
 - Analytics, reporting, and data products
 - Agile and product-led delivery models
 - Delivering in complex, cross-functional environments
 - Strong stakeholder management and communication skills, including at senior level
 - Experience managing delivery risks, budgets, and dependencies.
- Strong delivery partnership with business across the ABF group
- Strong stakeholder engagement skills, with the ability to communicate complex data and delivery concepts clearly and effectively to senior and non-technical audiences.
- Ability to take ownership and drive work forwards autonomously whilst working seamlessly with others in a fast-paced environment.
- Lead and coordinate delivery efforts across Data & Analytics teams and suppliers, fostering strong collaboration, innovation, and the sharing of best practices to improve delivery outcomes.

Success Measures:

- Adoption and usage of data & analytics products & services
- Stakeholder satisfaction / actionable customer feedback
- Reduced delivery risk and rework
- On-time, within budget delivery

Desirable Skills, Knowledge & Experience:

- Experience working with external delivery/support partners.
- Understanding of data pipelines, dashboards, and integrations.
- Experience in Agile or DevOps-oriented delivery environments.
- Data-literate: confident discussing data concepts with both technical and non-technical audiences

Other requirements of the role:

- **Customer Focus** - Demonstrates the understanding that the satisfaction of our internal and external customers is the foundation of our success.
- **Collaborative Team Working** - The willingness to act as part of a team and work towards achieving shared objectives through adopting and encouraging best practices.
- **Flexibility and Adaptability** - The ability to change and adapt own behaviour or work procedures when there is a change in the work environment, for example as a result of changing customer needs
- **Initiative and Taking Ownership** - Steps up to take on personal responsibility and accountability for tasks and actions
- Occasional travel to suppliers or Group Services/ABF locations.