

Role Title	Head of Cloud & Infrastructure	Role Purpose	The Head of Cloud & Infrastructure is the Product Owner responsible for the strategy, roadmap, lifecycle ownership and business outcomes of BTS's Cloud & Infrastructure product portfolio. As BTS transitions from a traditional project-led, design-build-run operating model towards a product-centric, agile and continuously improving organisation, this role will lead the transformation of cloud and infrastructure services into modern, scalable and highly automated platforms that deliver measurable business value.	Associated British Foods plc Business Technology Services
Reports to	BTS Director			
Directly Supervises	Responsibility for managing a team			
Total team size	TBC			

Key Accountabilities:

- Lead Define and lead the vision, strategy and roadmap for Cloud & Infrastructure services, ensuring investments deliver measurable business value and operational outcomes.
- Own the Cloud & Infrastructure product portfolio, including cloud platforms, infrastructure services, identity management and associated architecture capabilities.
- Lead the transformation from traditional datacentre-centric services to a modern, cloud-first Azure platform and operating model.
- Drive platform engineering, automation and self-service capabilities to improve scalability, efficiency and service delivery.
- Champion modern engineering practices, including Infrastructure as Code, DevOps, continuous delivery and reusable platform standards.
- Establish cloud governance, security, resilience and lifecycle management frameworks to ensure reliable and secure services.
- Build and develop high-performing global teams, fostering a culture of accountability, collaboration, innovation and continuous improvement.
- Partner with business leaders, architecture teams and technology stakeholders to align platform roadmaps with strategic priorities.

Scope of Responsibility

- Azure Landing Zones, Cloud Governance, Subscription Management, FinOps, Security Controls and Infrastructure Automation.
- Windows & Linux Platforms, Storage, Backup & Recovery, Disaster Recovery, Platform Lifecycle Management and Compliance.
- Identity Services: Entra ID, Active Directory, Single Sign-On (SSO), Multi-Factor Authentication (MFA), PKI and Certificate Management.
- Cloud & Infrastructure Architecture: Platform Architecture, Standards, Lifecycle Strategy and Engineering Governance

Essential Skills, Knowledge & Experience:

- Significant experience leading large-scale technology delivery organisations within complex global enterprises.
- Experience supporting organisations serving tens of thousands of users across multiple geographies.
- Proven experience leading both traditional programme delivery and agile product delivery.
- Experience establishing Product Management capabilities within technology organisations.
- Strong portfolio management and demand management experience.
- Experience creating outcome-driven prioritisation and value management frameworks.
- Experience managing large, complex technology portfolios spanning multiple domains.
- Experience transforming organisations from waterfall and project-based approaches towards agile and product-centric delivery models.
- Experience establishing modern PMO and governance capabilities.
- Experience influencing senior stakeholders across federated organisations.
- Experience managing internal teams and external delivery partners.
- Proven ability to balance governance, agility and execution excellence.
- Significant experience leading large-scale technology delivery organisations within complex global enterprises.

Leadership Characteristics

- Think in terms of business outcomes rather than technology towers.
- Be customer and business focused.
- Lead through influence and collaboration.
- Have credibility with engineers, architects and senior business leaders.
- Challenge legacy ways of working.
- Drive meaningful organisational and cultural change.
- Be passionate about developing people, engineering excellence and continuous improvement.

Other requirements of the role:

- Hybrid operating with regular presence in Peterborough and London