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|---------------------|------------------------------------|--------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------|
| Role Title          | Head of Programme & Agile Delivery | Role Purpose | The Head of Programme & Agile Delivery is responsible for leading BTS's delivery management, product management, portfolio management, programme management and governance capabilities. As BTS transitions from a traditional project-led, design-build-run operating model towards a product-centric, agile and continuously improving organisation, this role will lead the evolution of how demand is prioritised, are governed and technology outcomes are delivered across BTS. | Associated<br>British Foods<br>plc   Business<br>Technology Services |
| Reports to          | BTS Director                       |              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                      |
| Directly Supervises | Responsibility for managing a team |              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                      |
| Total team size     | TBC                                |              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                      |

**Key Accountabilities:**

- Lead BTS's Programme, Portfolio, Product Management and Agile Delivery functions, ensuring technology investments deliver measurable business value.
- Own demand management, portfolio governance and prioritisation processes, balancing strategic objectives with delivery capacity and investment constraints.
- Establish and oversee Product Management capabilities, translating product strategies and roadmaps into prioritised backlogs, delivery plans and realised outcomes.
- Provide portfolio-wide delivery leadership across Digital Workplace, Cloud & Infrastructure, Networks & Connectivity and Digital Platform Enablement.
- Lead the transformation from traditional project-based delivery to agile, product-centric and continuous delivery practices.
- Define and implement modern governance frameworks that improve transparency, accountability, benefits realisation and investment decision-making.
- Drive cross-functional planning, dependency management and delivery orchestration across multiple product domains and strategic programmes.

**Scope of Responsibility**

- Demand Shaping, Prioritisation, Backlog Management, Roadmap Execution, Value Realisation and Outcome Measurement.
- Agile Delivery Managers, Scrum Masters, Agile Coaching, Release Planning, Delivery Performance and Continuous Improvement.
- Integrated Planning, Dependency Management, Delivery Governance and Portfolio Execution.
- Programme Management: Strategic Programmes, Transformation Initiatives, Change Management, Benefits Realisation and Delivery Assurance.
- Demand Management, Portfolio Management, Capacity Planning, Financial Governance

**Essential Skills, Knowledge & Experience:**

- Significant experience leading large-scale technology delivery organisations within complex global enterprises.
- Experience supporting organisations serving tens of thousands of users across multiple geographies.
- Proven experience leading both traditional programme delivery and agile product delivery.
- Experience establishing Product Management capabilities within technology organisations.
- Strong portfolio management and demand management experience.
- Experience creating outcome-driven prioritisation and value management frameworks.
- Experience managing large, complex technology portfolios spanning multiple domains.
- Experience leading programmes to integrate acquired companies into the organisation, with responsibility for programme planning, governance and delivery across workstreams
- Experience transforming organisations from waterfall and project-based approaches towards agile and product-centric delivery models.
- Experience establishing modern PMO and governance capabilities.
- Experience influencing senior stakeholders across federated organisations.
- Experience managing internal teams and external delivery partners.
- Proven ability to balance governance, agility and execution excellence.
- Significant experience leading large-scale technology delivery organisations within complex global enterprises.

**Leadership Characteristics**

- Think in terms of business outcomes rather than technology towers.
- Be customer and business focused.
- Lead through influence and collaboration.
- Have credibility with engineers, architects and senior business leaders.
- Challenge legacy ways of working.
- Drive meaningful organisational and cultural change.
- Be passionate about developing people, engineering excellence and continuous improvement.

**Other requirements of the role:**

- Hybrid operating with regular presence in Peterborough and London