Role Description & Person Profile

Job Title	ERP Project Manager (IT Deliverables Lead)
Business	GTS - Infor Cloudsuite Product Team
Location	Peterborough
Job Level	
Team Structure Reports to and direct reports	Reporting to - Infor Cloudsuite Product Manager
Budget Responsibility	Support control of IMS Budget / Project Development Budgets.

Role Overview Impact Statement	The ERP Project Manager is responsible for planning, executing, and delivering ERP-related IT workstreams to agreed scope, timeline, quality, and budget. This role focuses specifically on technology deliverables including system design, configuration, integrations, infrastructure, environments, security, testing, data migration (technical execution), and cutover readiness. The role is pivotal in ensuring that ERP solutions are delivered effectively to support and enhance overall business operations, driving efficiency and strategic growth.
Key Responsibilities	1) ERP Project Delivery & Governance • Own delivery of ERP IT workstreams and ensure end-to-end execution across phases (Design → Build → Test → Deploy → Hypercare). • Develop and maintain the project plan, delivery roadmap, dependencies, and critical path. • Active involvement in governance: project status reporting, issue/risk management, and escalation handling. • Maintain RAID logs (Risks, Assumptions, Issues, Dependencies) and ensure timely mitigation actions. 2) Solution Delivery Oversight • Coordinate ERP technical design and build activities with internal teams and external implementation partners. • Ensure system design supports required non-functional requirements (performance, scalability, availability). • Manage ERP configuration activities from an IT delivery perspective and support functional teams as needed.

3) Systems Integration & Interfaces
• Drive delivery of integrations between ERP and surrounding systems (e.g., HR, CRM, WMS, TMS,MES banking, tax engines, reporting platforms).
• Oversee interface specifications, API/middleware design, mapping, testing, and deployment.
• Ensure integration technical documentation is complete and validated.

4) Data Migration (Technical Delivery)
• Working closely with the Central Master Data team to coordinate technical migration approach including extraction, transformation, load (ETL), and reconciliation.
• Manage mock conversions, data validation cycles, and data quality defect resolution.
• Ensure data migration tools, scripts, and processes meet audit and traceability requirements.

5) Environments, Infrastructure & Access
• Ensure readiness of ERP environments (TEST / TRAINING / PROD).
• Coordinate infrastructure requirements including cloud setup, networking, identity management, and monitoring.
• Manage access controls, role-based security provisioning, and compliance with IT security policies.

6) Testing Management (IT Scope)
• Plan and manage IT testing activities including:
• System Integration Testing (SIT)
• Performance / Load Testing
• Security testing support
• Cutover rehearsals (technical)
• Coordinate defect triage, prioritization, and resolution tracking with technical teams.
• Ensure test exit criteria are met and signed off.

7) Cutover & Go-Live Readiness
• Lead the IT cutover plan, coordinating technical cutover tasks (deployments, integrations, batch jobs, access, monitoring).
• Work with Programme Project Manager to drive go/no-go readiness assessments and production support preparation.
• Coordinate hyper care support process, incident management workflow, and stabilization tracking.

8) Vendor & Stakeholder Management
- Manage ERP implementation partner(s) and technical vendors (middleware, hosting, tools).
- Ensure vendor deliverables align with contractual scope, quality expectations, and timelines.
- Act as key IT liaison to business leads, functional leads, PMO, and enterprise architecture.

9) Documentation & Compliance
- Ensure IT deliverables are documented and maintained:
- Deployment and rollback runbooks
- Environment readiness checklists
- Technical SOPs
- Ensure compliance with change management, release management, and internal controls.
- Manage projects in line with IS standards, processes and governance through all stages of a project life cycle.
- Take responsibility for overall progress and use of resources and initiate corrective action where necessary
- Work of Project Leadership to resolve cross-functional issues at project level

Key Stakeholders	Infor Cloudsuite Product Manager
	Project Enterprise Programme Director
	Project Enterprise GPOs
	Lead Business Analyst
	Business Unit Leadership Teams
	Business Unit Local Process Owners
Other Factors Travel, shift pattern, working hours, Licence type etc.	• Environment: Hybrid. • Travel: May be required for training, project key milestone support or cross-departmental meetings.

Required experience, qualifications, and necessary knowledge	
Essential	**Desirable**
- Formal Certified Project Management Methodology (or equivalent experience) - Project Management: Experience in leading cross-functional teams and managing ERP projects from conception to completion. - Significant experience in delivering complex full life cycle projects in medium to large scale organisations. - Communication Skills: Excellent verbal and written communication skills, with the ability to convey technical concepts to non-technical stakeholders.	- Technical Proficiency: In-depth knowledge of ERP systems such as Infor M3 including modules like Finance, Supply Chain, and Order to Cash and Purchase to Pay. - Experience: Broad experience in IT, focused on ERP solution architecture and implementation within a manufacturing business.

Key Behaviours	- Strategic Thinking: Ability to align project timelines, priorities and decision making with long-term business strategies and objectives. - Adaptability: Comfortable working in dynamic environments and managing multiple priorities. - Continuous Learning: Commitment to staying updated with the latest ERP technologies and industry best practices.
AB Agri High Performance Framework	Our high-performance framework is a set of guiding behaviours which have been created with people from across our businesses to enable great performance across the organisation. The focus is on what you can do to demonstrate high performance in your role, as well as the behavioural inputs to assist you getting there.

	- Pioneering – Curious, spirited and bold. We lead the right way. - Excellence – We seek excellence in all that we do. - Growth – We create ways for our people and customers to thrive. That's how we keep making a difference.