

## Role Description & Person Profile

<b>Role</b>	
<b>Job title</b>	Utility Operator
<b>Division</b>	AB Connect Mono
<b>Department</b>	Supply Chain Operations
<b>Team Structure</b> Reports to, direct reports, etc.	Reporting to Team Leader Direct Reports : <ul style="list-style-type: none"> <li>• None</li> </ul>

<b>Description</b>	
<b>Impact Statement</b> The contribution of the role to achieving the overall business objective. Span of impact. Main purpose, focus of the role.	<ul style="list-style-type: none"> <li>• Carry out a range of tasks in support of the milling operation and process which including raw material intake, bulk out loading, additives preparation and hygiene. Maximise efficiency, service and feed consistency while ensuring that feed safety and health and safety standards are never compromised.</li> </ul>
<b>Role Objectives</b> The key responsibilities and key accountabilities of role. (5 to 10 areas)	<ul style="list-style-type: none"> <li>• Weigh and load finished product lorries with the correct feed types while carrying out a range of quality checks</li> <li>• Ensure that hygiene levels in the mill are maintained to the required standards</li> <li>• Weigh raw material vehicles in and out of site, carry out required quality checks and ensure materials are routed to the correct storage locations.</li> <li>• Carry out the preparation and supply of hand-tip additions for blending.</li> <li>• Ensure that the achievement of food safety is always a priority</li> <li>• Awareness of the requirement of the UFAS standards and to assist in enabling the company to exceed the standards required.</li> <li>• Adhere to all site and Company health and Safety regulations.</li> <li>• Follow a site hygiene improvement action plan</li> <li>• Perform stock check activities as required.</li> </ul> <p><b>Measures</b></p> <ul style="list-style-type: none"> <li>• KPIs, budgets, costs and performance assessments for production &amp; distribution</li> <li>• Internal employee survey score</li> <li>• Health &amp; Safety audit scores and accident statistics</li> <li>• Internal Hygiene Scores.</li> <li>• Customer Complaints</li> </ul>

<p><b>Key Stakeholders</b> What are the challenges of the relationships, communication strategies required, etc</p>	<ul style="list-style-type: none"> <li>• <b>Operations Manager/ Production Manager/ Operations Support Manager/ Team Leaders</b>– Routine progress updates, awareness of issues and resolutions, communicate on performance progress (reliability, cost, energy efficiency).</li> <li>• <b>Regional E,H&amp;S</b> – Update on action status from Audits, communication of identified issues.</li> <li>• <b>Regional Quality</b> - Update on action status from Audits, communication of identified issues.</li> <li>• <b>Regional HR</b> – Comms on training, people performance.</li> <li>• <b>LGV Drivers /Hauliers</b> – awareness of site rules</li> </ul>
<p><b>Scope</b> Depth, breath of knowledge application, ability to innovate, complexity of tasks, budgetary responsibility.</p>	<ul style="list-style-type: none"> <li>• Ownership of the Mill production processes</li> <li>• Legislative responsibility (E,H&amp;S)</li> <li>• Accountability and ownership of site production budget</li> <li>• Personal Accountability to Continued Professional and Personal Development</li> </ul>

Person Profile		Essential or Desirable
<p><b>Knowledge</b> Consider experience, any formal qualifications genuinely necessary or any key areas of knowledge.</p>	<ul style="list-style-type: none"> <li>• Prior experience in food/agricultural/production environments</li> <li>• Working with automated plant machinery</li> <li>• Feed Mill production experience</li> <li>• Prioritisation skills</li> <li>• PC Skills</li> </ul>	<p>E E D E D</p>
<p><b>Key Behaviours</b> Consider which of our Guiding Principles are particularly relevant and also any role specific behaviours.</p>	<ul style="list-style-type: none"> <li>• Responds positively to changing business priorities</li> <li>• Ability to multi-task in a fast paced environment</li> <li>• Keeps their head whilst others lose theirs.</li> <li>• Innovative</li> <li>• Highly Organised</li> <li>• Resilient</li> </ul>	<p>E E E E E</p>
<p><b>Other Factors</b> Travel, shiftworking, HGV Licence, etc.</p>	<ul style="list-style-type: none"> <li>• Shift Patterns may vary from time to time with holiday cover required</li> </ul>	<p>E</p>